



## Seattle Kraken 50/50 Raffle – Frequently Asked Questions

- **What is a 50/50 Raffle?**
  - The 50/50 Raffle is a fundraiser for One Roof Foundation, the charitable arm of the Seattle Kraken and Climate Pledge Arena. It is referred to as “50/50” because 50% of proceeds go to a lucky winner and the other 50% goes to One Roof Foundation.
- **Where can I purchase Raffle tickets?**
  - 50/50 Raffle tickets are available inside Climate Pledge Arena, at Seattle Kraken home games. Fans 18 and over can purchase tickets from sellers wearing red aprons at various locations throughout the arena.
- **How much are raffle tickets?**
  - 50/50 Raffle tickets are available at four price points: 200 tickets for \$100, 50 tickets for \$50, 10 tickets for \$20, or 1 ticket for \$10.
- **What are the accepted forms of payment for raffle tickets?**
  - Tickets may be purchased using debit and credit cards, in addition to Google and Apple Pay. Cash payments are not accepted.
- **When can I buy the tickets?**
  - Sales start when doors open to the public (door time may vary game to game) and cease at the end of the second intermission.
- **What is the 50/50 Raffle prize?**
  - The winning ticket holder receives 50% of the total jackpot raised from ticket sales during the applicable event.
- **I hold a winning raffle ticket. How can I claim my prize?**
  - Email [raffle@onerooffoundation.org](mailto:raffle@onerooffoundation.org) with a photo of your winning ticket to coordinate prize verification and payout. Do not lose or discard your ticket! One Roof Foundation must take possession of your winning ticket in order to verify prize payout. Winners must visit the One Roof Foundation offices at Kraken Community Iceplex to verify and surrender their winning ticket and provide other necessary documentation.
  - If you have the winning ticket and would like to connect with One Roof Foundation about the prize verification and payout process during the game, you can take your winning ticket to the Guest Services Booth behind Section 22 on the LL2 Main Concourse at Climate Pledge Arena.
- **Why did I receive a paper ticket?**
  - Paper tickets are required pursuant to Washington Administrative Code 230-11-300 and RCW 9.46.070. If you purchased a ticket and are not a winner, please recycle your ticket after the Raffle!
- **How can I contact One Roof Foundation?**
  - Please direct 50/50 Raffle inquiries to [raffle@onerooffoundation.org](mailto:raffle@onerooffoundation.org)
  - For complete rules, visit [onerooffoundation.org/raffle](http://onerooffoundation.org/raffle)